ROLLS-ROYCE ADDS NEW HELICOPTER CUSTOMERS TO TOTALCARE IN 2019

Rolls-Royce has signed four new customers to its premier TotalCare™ engine servicing program. The addition of Collier Mosquito Control District, Life Flight Network, Red River Ranch, and Centaurium Aviation brings the total number of TotalCare helicopter customers to twenty-one.

The Rolls-Royce M250 TotalCare program offers operators an aftermarket support solution to suit their operational, maintenance, and administration requirements. The principal advantage of the TotalCare program is to provide the most cost effective and risk-mitigated engine maintenance plan. The rate per engine flight hour is based on engine model, mission profile and location.

Scott Cunningham, Rolls-Royce Director – Helicopter Services said: “Rolls-Royce offers a variety of industry-leading sustainment solutions to match the operational needs of our customers. We are excited to add these new companies to our growing portfolio of TotalCare customers, offering them unparalleled levels of service and support for their M250 engines.”

Benefits of TotalCare

- Transfers risk of maintenance from the operator to Rolls-Royce (One price per hour)
- A TotalCare program can be tailored to support a customer’s mission
  - On-site or factory training
  - Dedicated field service representative
  - Tailored coverage of maintenance
- The customer focuses on flying and we do the rest
- Ease of budgeting as predicted flight hours per year and rate makes for easy calculation

“Since we joined the TotalCare program in 2019, our experience has been very positive,” says Collier Mosquito Control District Director of Aviation Maintenance Mark Prince. “We are pleased with the administrative staff and look forward to participating in the factory training this year.”

The proven Rolls-Royce M250 engine has powered more than 260 million flight hours of dependable service. More than 33,000 M250 engines have been delivered to the marketplace.
The M250 is manufactured in Indianapolis, Indiana, where a $600 million Rolls-Royce investment in modernization and technology programs is nearing completion, including state-of-the-art advanced manufacturing.

Rolls-Royce employs 6,000 people in 27 states across the U.S., literally coast-to-coast, from southern California to Walpole, Massachusetts. In addition, Rolls-Royce business supports more than 52,000 jobs across the U.S., adding nearly $9 billion to the nation’s economy each year.

Rolls-Royce has invested nearly $1 billion in Research and Development in the U.S. since 2013.
About Rolls-Royce Holdings plc

1. Rolls-Royce pioneers cutting-edge technologies that deliver clean, safe and competitive solutions to meet our planet’s vital power needs.

2. Rolls-Royce has customers in more than 150 countries, comprising more than 400 airlines and leasing customers, 160 armed forces, 70 navies, and more than 5,000 power and nuclear customers.

3. Annual underlying revenue was $19.35 billion in 2018, around half of which came from the provision of aftermarket services.

4. In 2018, Rolls-Royce invested $1.8 billion on research and development. We also support a global network of 29 University Technology Centres, which position Rolls-Royce engineers at the forefront of scientific research.

5. The Group has a strong commitment to apprentice and graduate recruitment and to further developing employee skills.

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